

How can I change the admin password on my BT Home Hub?

To change the admin password on your Hub, start by opening the Hub Manager at <http://bthomehub.home> on a computer or device that's connected to the Hub.

If you've never opened Hub Manager before, you may be prompted to change the Hub Manager admin password. If this happens just follow the on-screen prompts: there's no need to continue with these instructions.

BT Home Hub 4 and Hub 5

1. Click **Settings**
2. Enter the current admin password
3. Select the **Admin Password** menu
4. Enter the current admin password. (If you haven't previously changed it you'll find the default password on the label on the back of the Hub)
5. Enter the new password twice
6. You can also enter a password hint (for example, "My first pet's name"). If you forget your password when you need to enter it later you can request the Hub Manager to display this hint to help you. If you still can't remember your password, the Hub 4 has a password override feature that allows you to create a new password
7. Click **Change password**

BT Home Hub 3

1. Click **Settings**
2. Enter the current admin password
3. Click on **Admin Password**
4. Enter the current admin password
5. Enter the new password twice
6. You can also enter a password hint (for example, "My first pet's name"). If you forget your password when you need to enter it later you can request the Hub Manager to display this hint to help you. If you still can't remember your password, the Hub 3 has a password override feature that allows you to create a new password
7. Click **Change password**.

BT Home Hub 2.0

1. Click **Settings**
2. Enter the current admin password
3. Click on **Admin Password**
4. Enter the current admin password
5. Enter the new password twice. Please keep a note of this new password somewhere safe. If you forget it, you'll need to reset your Hub to its factory defaults so you can use the default password to get into the Hub Manager
6. Click **Change password**

BT Home Hub 1.0 & 1.5

1. Click **Basic Config**
2. When prompted to log in, enter the Hub's user name (the default user name is **Admin**) and the admin password
3. Click **Admin Password**
4. Enter the current admin password again
5. Enter the new password twice. Please keep a note of this somewhere safe. If you forget it, you'll need to reset your Hub to its factory defaults so you can use the default password to get into the Hub Manager
6. Click **Change Password**
7. You'll be prompted to enter your new password before you can access other pages.